

PATENT Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	Art Unit: 2143
Klaus Hofrichter et al.)	Examiner: Pwu, Jeffrey C.
Serial No.: 09/705,478)	AMENDMENT AND REQUEST FOR CONTINUED EXAMINATION (RCE)
Filed:	November 2, 2000)	
For:	REMOTE MANUAL, MAINTENANCE, AND DIAGNOSTIC SERVICES FOR NETWORKED ELECTRONIC DEVICES))))	162 North Wolfe Road Sunnyvale CA 94806 (408) 530-9700 Customer No. 28960
Comm P.O. B	Stop RCE hissioner for Patents Box 1450 hdria, VA 22313-1450		
Sir			

This amendment is a bona fide submission filed with the accompanying Request for Continued Examination (RCE) under 37 CFR 1.114.

AMENDMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 20 of this paper.

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